

COMMENTS FROM FAMILY MEMBERS 2009 SURVEY

While (my husband) fusses about going to the Daily Living Centers, he seems to enjoy the activities and being around other people. On days he is there it does give me a respite from the constant demands of care giving. Thank you.

You're doing a terrific service to all who are needy in OKC. Thanks so much.

I really appreciate Jesse (limousine driver) in the mornings. Thank goodness for people like him. Thank you all for all that you do for my dad. Your adult services are a blessing to me and my dad.

I am so thankful for the care my husband receives at DLC. The staff is wonderful and cares for him as if he were a member of their own family. DLS has truly helped with his quality of life. Thank you all so much.

I have been very pleased with the care and help given by the Edmond Center. I feel confident when I leave W. that he will be well cared for. Thank you!

Staff is great.

Every one at the Edmond location is especially nice. Mother and I both really like Shelly. She makes a point every day of saying hello in one way or another and makes Mom feel special.

My Mother enjoys going to the center in Edmond.

I am very happy about the care my mom receives at the Daily Living Center. The staff is great. She receives excellent care. I know she is safe and well taken care of. Sherri and her staff are the best in the world. I'm so blessed that she is in their care. Very professional, excellent program. And it is helping my mom more than I can or could ever do. I thank God for leading me to this program. Always clean and no odor of any kind. I need them to help my mom and me.

You guys are great!

E. just had a stroke and is not able to return to the Daily Living Centers at this time. We enjoyed the center and its staff. They were truly a blessing.

We live 7 miles SE of Blanchard. Since we have so far to drive, I save all errands for Wednesdays. While running errands, I drop H. off at the Daily Living Centers on SW 86th and South Penn. After running errands I pick him up at 5:30 pm, we go to eat then stay in OKC and attend church. Because he needs restroom facilities often (every few minutes) it is so helpful to be able to drop him off at the DLC. I now am able to finish running errands whereas before, I had to find restroom facilities which took time from errands.

Thanks so much for being available. I wish you were open on Sundays. We drive back into OKC for church on Sundays. Wednesday and Sundays are the only two days we get off our property unless something unforeseen happens. In addition to his need for BR facilities, he also has frontal temporal dementia. I need breaks from him.

You have the best staff. Thank you so much. We couldn't do it without you. My mother is in great hands at DLC.

Your staff is appreciated very much and has eased my burdens reference care of my wife which otherwise would be intolerable. Thank you.

Everyone treats her kind. It helps us be able to work. We love it! Thank you, Bill and Shelly for all your kindness.

I just want to let you know how happy we are with your Edmond center. Mother has friends there and she says "that place where they teach you things". We were so fearful when we took on this challenge caring for Mother, but with you center's help this has become a great joy. She has gained 5 pounds. She loves food and she says that your center feeds well. Considering that she often forgets that she has eaten and is wanting food off everyone's plate right after finishing her own that is a great toast to your Center, that she remembers the food, maybe not what it was, but that it was good. Again, thank you for making this time in our lives a happy one.

You are much appreciated.

This has been great for my sister and me. It's a good outing for my mom and step dad. It would be great if there were shorter stays. All day is very tiring for my mom. Since neither my sister nor I live in OKC, the transportation has been wonderful for us. I just wish there were shorter schedules so my mom could go more often.

I feel the staff is exceptional and my husband looks forward to attending the Daily Living Center. We are indeed fortunate to have such a facility.

Has given mother opportunity to get out and be around others. It's a wonderful service.

My mother in law is at the Southside center in OKC. Being at the center has helped her to improve so very much. There is no way I could ever say Thank you enough. We had reached the end of our rope. And now we can go about our day knowing she is in safe hands. I know God has a hand on the Daily Living Centers. Thank you and God bless you.

I am very happy with your services and my mother –in-law loves to come there (Edmond). The limousine service and driver are a wonderful and so helpful service. Thank you for helping our lives.

I appreciate the Daily Living Centers.

All of the workers are caring and compassionate towards those they are caring for. I enjoy the caregivers meetings that are conducted once a month at the Rockwell DLC.

You and entire staff are a blessing.

Your care for I. is very much appreciated.

Everyone at the center in Edmond is the best ever! They take such good care of not only my mom, but also everyone else there. They treat all of the clients like they are their family members! I am so glad we found the center for my mom! Thanks for being there for us!

A. would have long ago been in a nursing home, if not for DLC. DLC help is invaluable.

This is the only way I can keep J. home and be able to take care of everything I need to do. J really appreciates all the people at the Edmond center for being so helpful and caring so much about their patients. Thank everyone for helping J and I to have the past eight years together at home. God bless you all.

Great job and staff. Monthly meetings very helpful.

You guys are awesome!! I am able to work and not worry about S. being home alone.

My mom goes to DLC pm...depending if there's an activity I want to be involved in i.e. take my grandson to movies, etc. When I volunteer at this school, my mom having someplace to stay/go will be a Godsend.

Everyone has been great! Mom really seems to enjoy it and she doesn't even complain about going.

It does appear that it has helped with her confusion to be active during the day and not sleeping all the time.

This helps me 100%.

Just want to say "Thank you".

This is a wonderful service. My blood pressure dropped a bunch by the end of his first week.

I want to thank everyone who has made it possible for our DLC in Edmond and especially Shelly, Randy, Pat and Susan for the great job they do. I really don't think I could keep my dad here with me if not for you all. God bless.

It helps her to have a purpose and she is so much happier when she has a schedule.

If it were not for you all at the DLC mom would be in a nursing home. But she loves going out there so I will continue to send her. She can't wait till Monday!

You are great for my father, and myself even though he acts like he is not happy sometimes, I think he really is deep down. Thanks for all you do

The Center provides safe care and activities for a loved one, which allows caregivers the freedom to go to the doctor, dentist, and grocery shopping, etc. The care of a loved one allows the people who work to keep their jobs.

Thank you for all that you do for my brother and me. We wouldn't know what we would do without the DLC and all the wonderful people who take care of us. Thank you.

The employees at the Edmond Center do a great job and deserve a raise or at least a pat on the back with some praise. Thank you.

Your staff has been wonderful. Mom (nearly always) is ready to go to "The Center". My health is better because I know she is being well cared for. Thank you.

The DLC has become a very important part of my husband's life. Not only does it give me daily freedom but also I can do it with a happy heart because he looks forward to going "to his job". I am very blessed to have the DLC be something he enjoys.

Thank you for providing the best possible service for our loved ones. Rhonda, the nurse, is an angel! I can't say enough about her caring and loving kindness that she's exhibited toward my mother and others. Carol, who schedules the limousine rides, is always so accommodating. I sincerely appreciate your entire staff! May God enrichly, abundantly, Bless you all!

Both W and I worked at VAMC—I as a Social Worker. We learned about DLC there—a real blessing to both of us. May God bless all the staff at the Centers and all the office employees!

The staff at the Southside is beyond excellence. They are part of my family too! They care for my mom superbly. Whatever they get paid, it's not enough!

The Daily Living Center has allowed me to regain some normalcy to my life and has allowed me to gain understanding and patience in taking care of my mother. My mother, Claudine D., tells me quite often how nice and

pleasant the staff is at the Daily Living Centers she attends. God surely has a special place in heaven for them someday. My mother's health has improved a great deal by attending the Daily Living Center. Eating nutritious meals and having a daily routine with activities and socialization is the reason for her improvement. I tried to let her stay home from DLC for a few weeks and her health and mine began to decline so I am once again taking her to DLC. Thank you for your care of my mom.

Sherry, Carolyn, Tina, and Kim

Thank You. Thank You. Thank You!

You are all so kind, patient, and loving with my "Precious Foy Boy". The first time I left Foy in your care, I sat in the parking lot and bawled like a baby, felt so guilty and scared. But, as I left the parking lot I felt a freedom and relief that I had not felt in a long, long time. When I returned to pick up my husband, he was talking to Sherry and she made the comment "That is the funniest man"! There I was in the parking lot crying feeling so guilty and he was, as usual, being Mr. Entertainment. That comment relieved a lot of anxiety for me.

I do not know how much longer I could have lasted as a 24/7 caregiver. I did not know how exhausted I was until you took some of the responsibility of daily care off my shoulders.

You are truly my "HEROINES". I know you get tired, but you are faithful to the people placed in your charge. You are all ways kind and genuinely love our loved ones we trust to your care.

What would I do with out you?

Merry Christmas and my most sincere gratitude.

Barbara Conrad.